

Fig. 1

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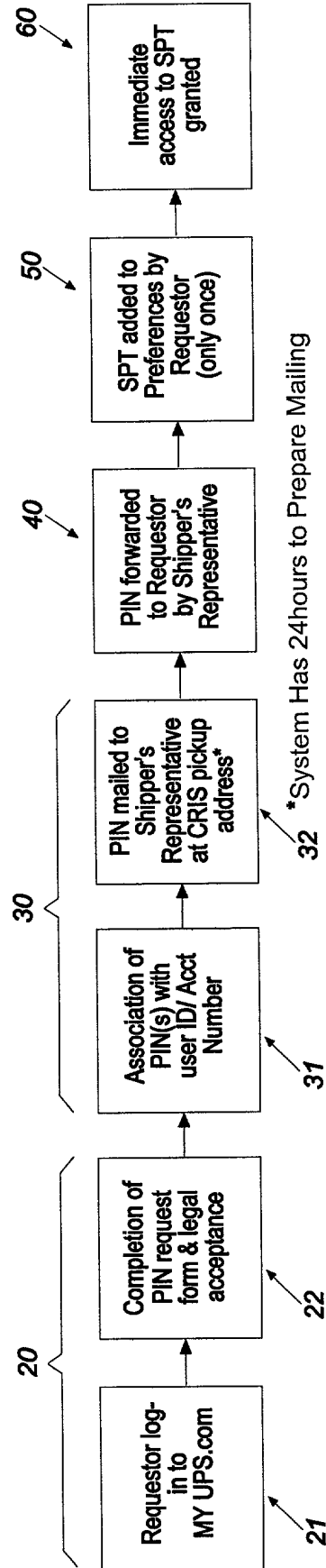


Fig. 2

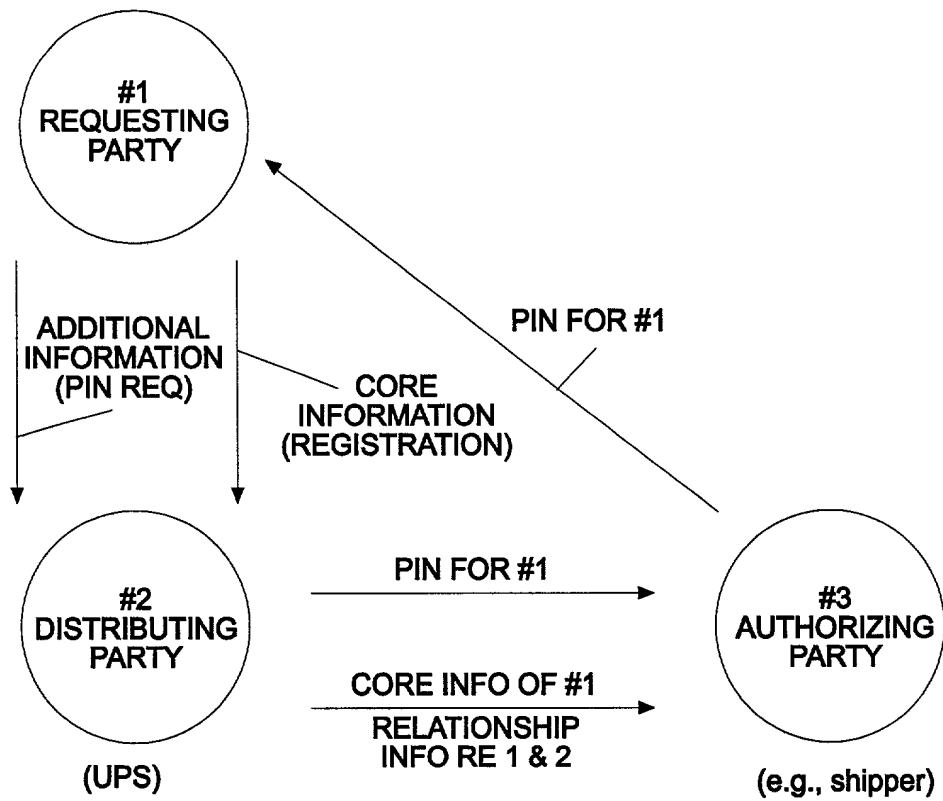
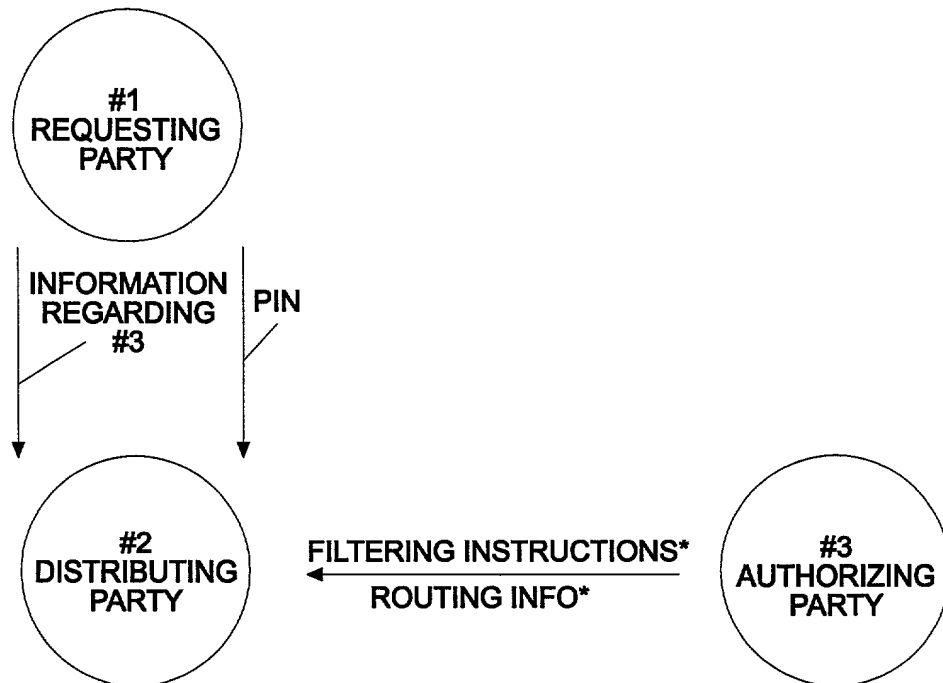
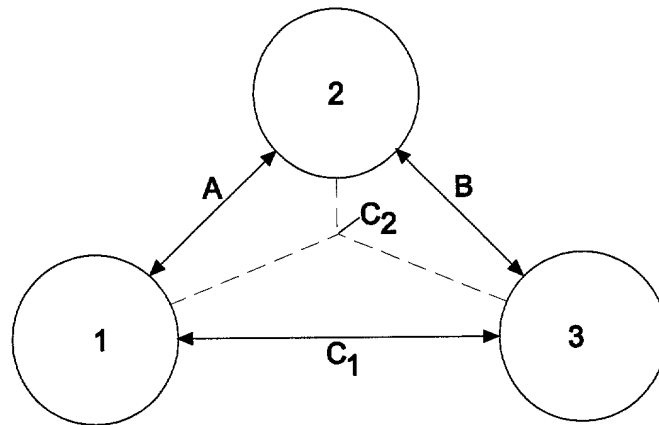


Fig. 3A



*Can happen at any time

Fig. 3B



RELATIONSHIPS	AUTHENTICATION
$A = 1 + 2$ $B = 2 + 3$ $C_1 = 3 + 1$ $C_2 = 1 + 2 + 3$	$Y(I)$ $Y(C \& I)$ $Y(C \& I)$ $Y(C \& I)$ <div>$I = \text{Individual}$ $C = \text{Corporate}$</div>

Fig. 4

RELATIONSHIPS

4/22

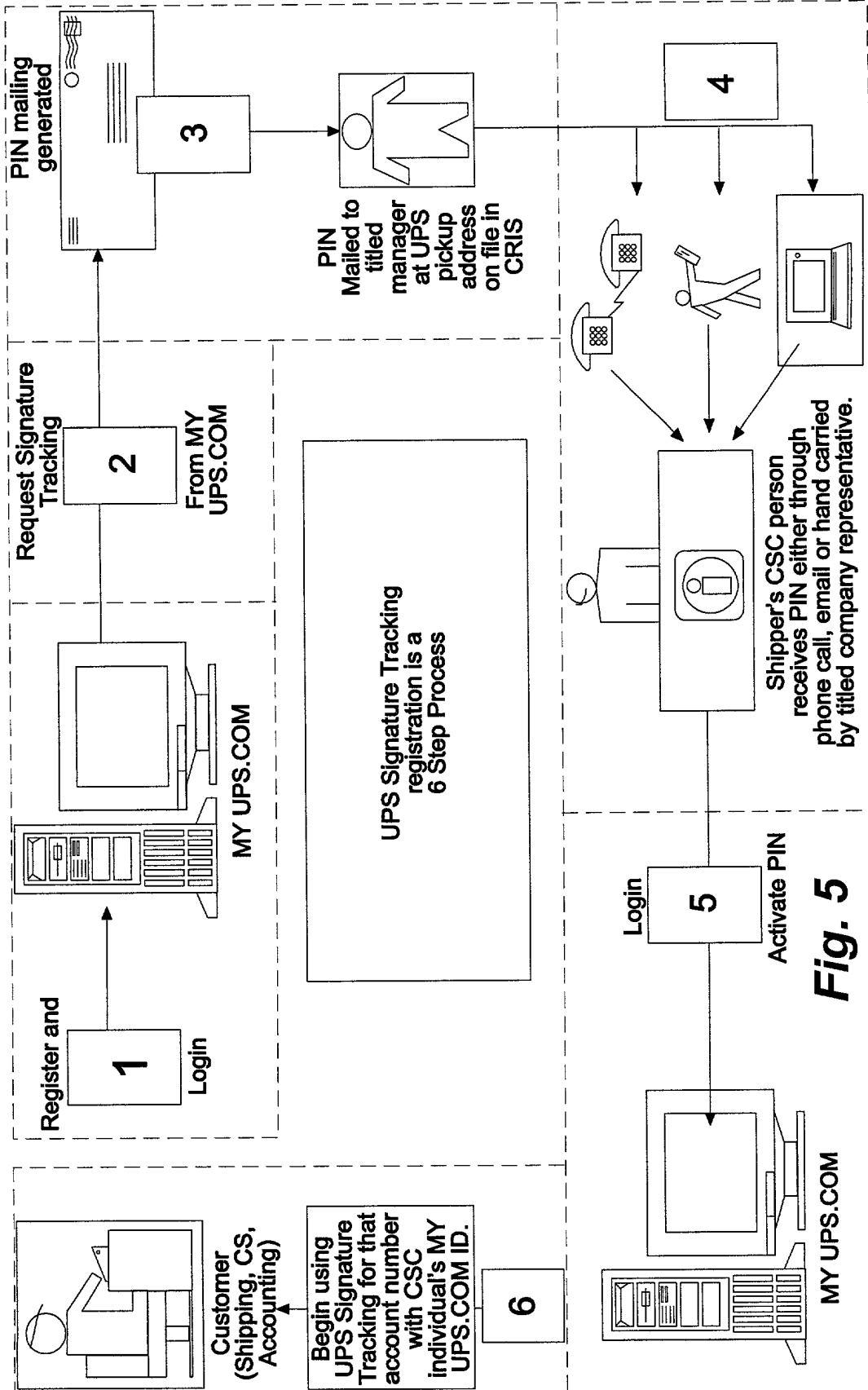


Fig. 5

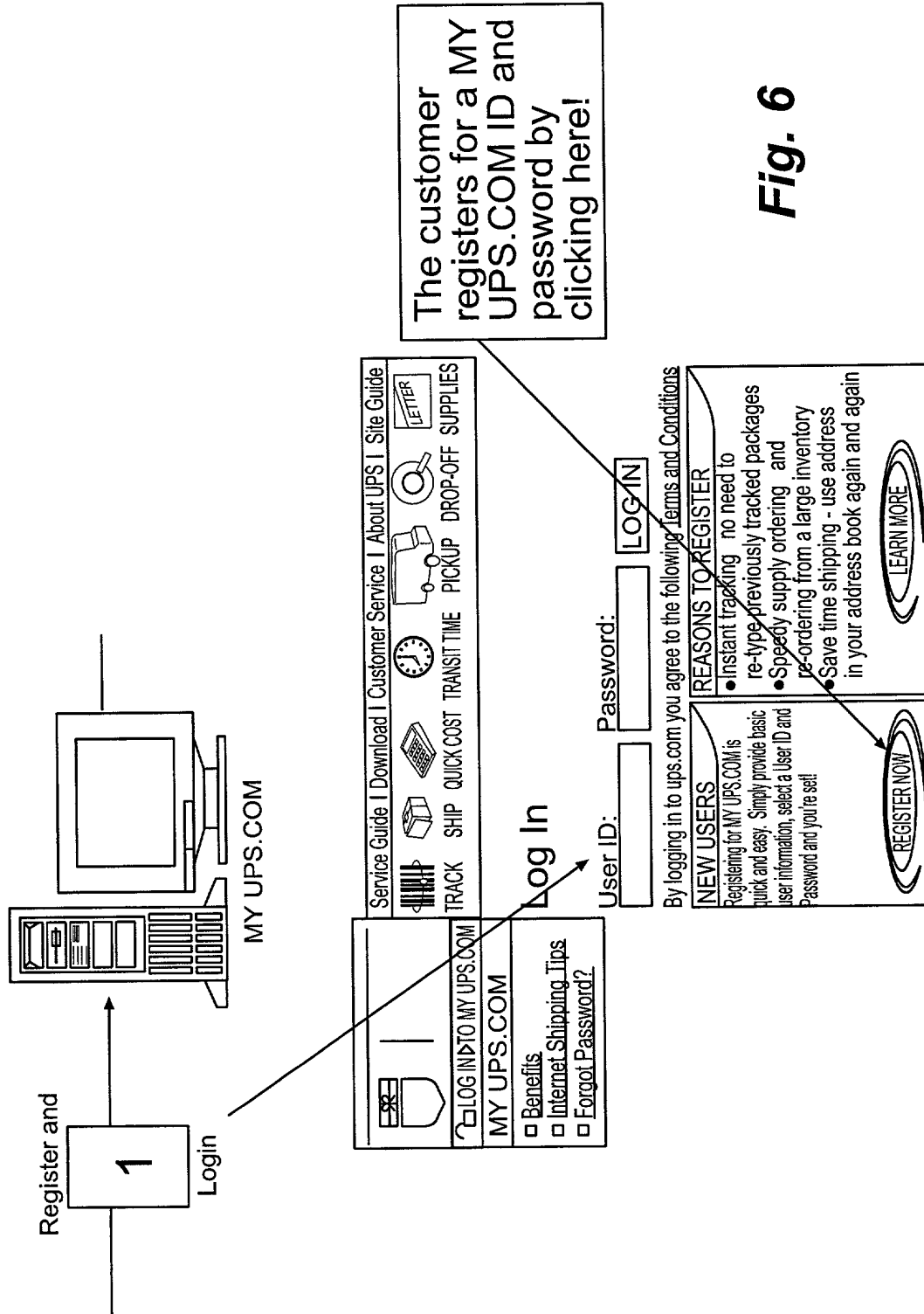
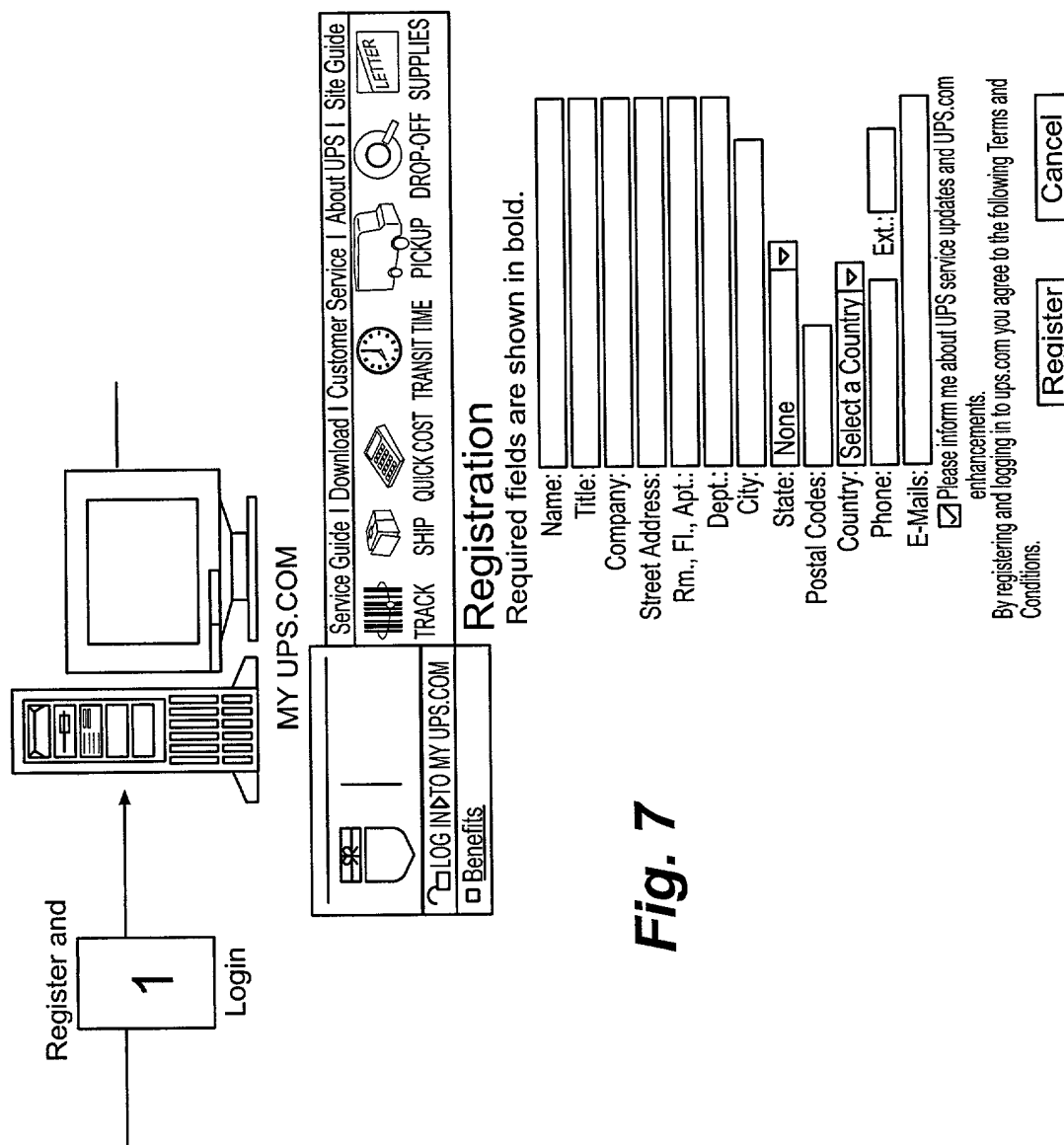



Fig. 6






LOG IN TO MY UPS.COM


MY UPS.COM


☐ Benefits


☐ Internet Shipping Tips


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 TRACK


 SHIP

 QUICK COST

 TRANSIT TIME

 PICKUP

 DROP-OFF

 SUPPLIES

LETTER

Registration

USER INFORMATION

We recommend that your password contains both letters and numbers.
Both user ID and password are case sensitive.

User ID:

Password: (6 to 10 characters)

Re-enter Password:

The verification questions and answer below will be used if you forget your password.

Verification Question: Select question

Verification Response:

Customer selects ID and password

Fig. 8

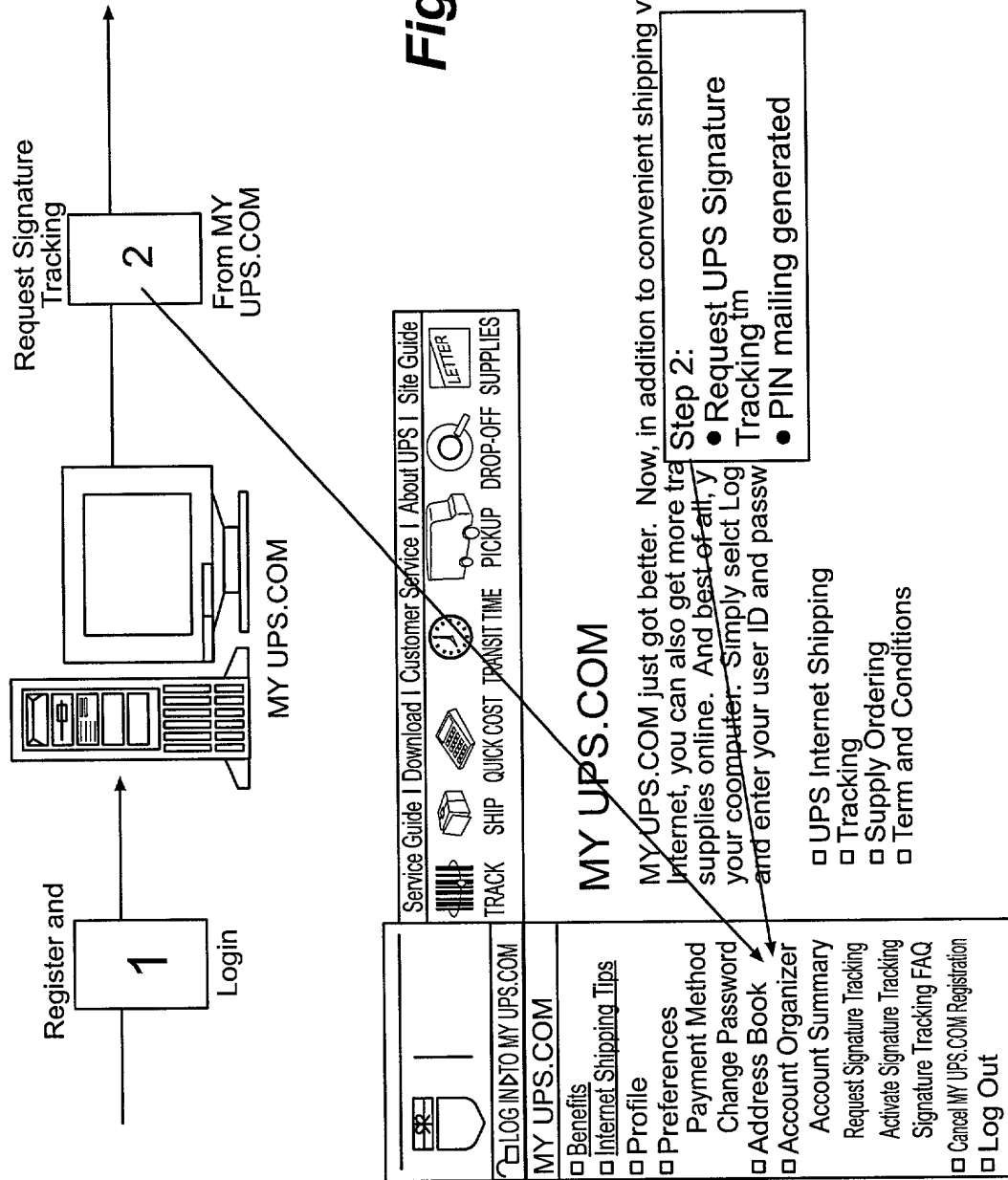


Fig. 9

UPS ACCOUNT INFORMATION

Required fields are shown in bold. Fields marked with an asterisk are only required for new accounts.

Current UPS Account: **Select Account Number** ▼

or

*Account Name:

*UPS Account Number:

*Pickup Location: (Postal Code)

*Country: **Select a Country** ▼

In Care of: **Shipping Manager** ▼
Shipping Manager
Customer Service Manager
Traffic Manager
Transportation Manager

The customer can either select an account number from their active accounts or they can add an account if they have the name, number, zip, and country code for the account.

The customer must also select an "In care of" title from the drop down box.

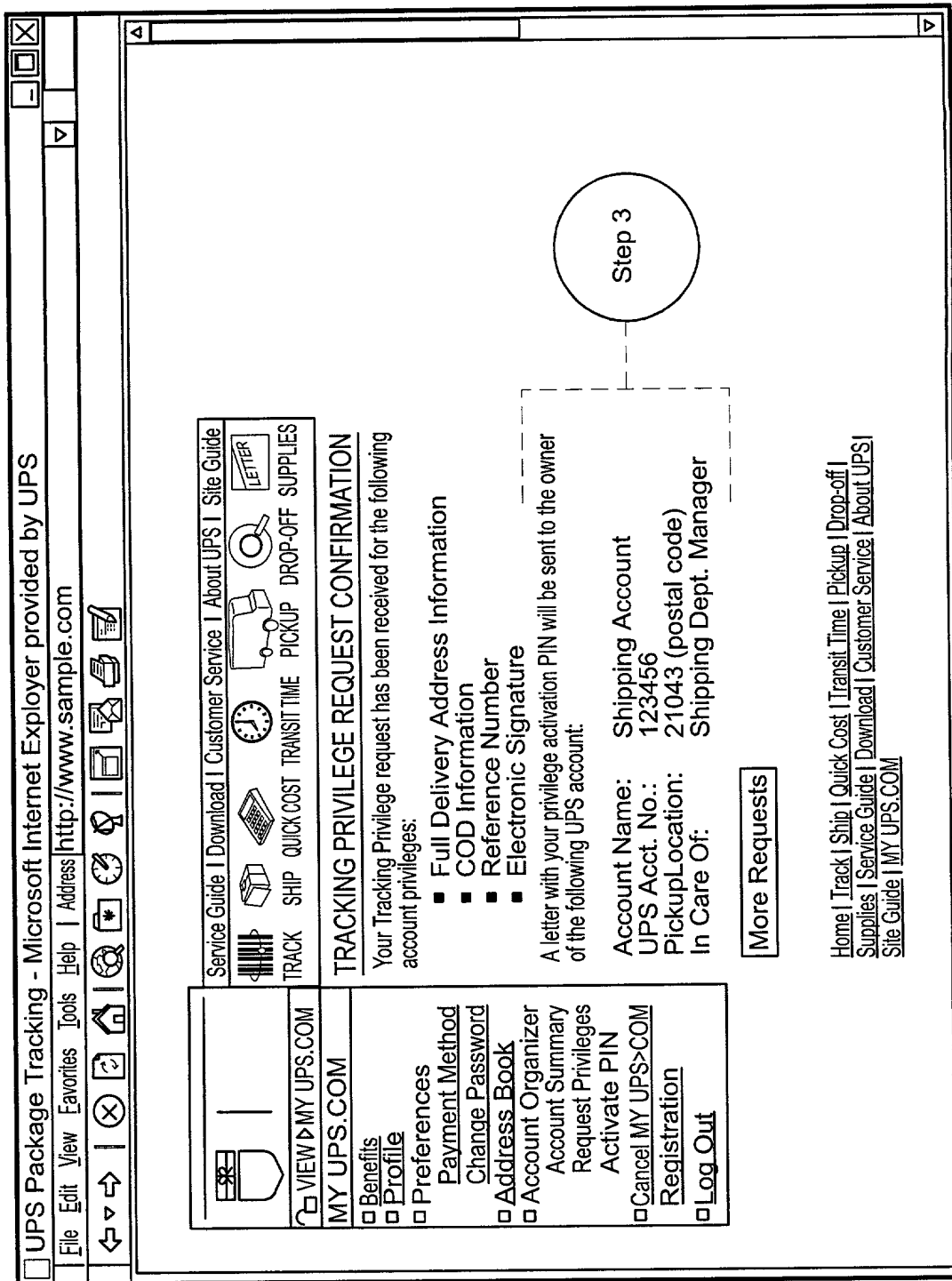
The customer MUST understand that the default title is Shipping Manager

Fig. 10

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11/22

Fig. 12



12/22

PIN Letter (one mailing, two parts):

Shipper's Representative:

[Corporate Customer]
Attn: [Pre-defined from pull-down menu]
[CRIS address]
[CRIS address line 2]
[CRIS city, state, zip]

Dear Valued Customer:

[Requester's first and last name]
[Requester's title]
[Requester's company]
[Requester's street address]
[Requester's address city, state, postal code]
[Requester's phone number]
[Requester's e-mail address]

has requested the right to see privileged [tracking] information (which may include full delivery address, reference numbers, signature image and C.O.D. information) for packages shipped under your UPS account number [6-digit account number].

If you wish to grant this access to privileged [tracking] information, please forward this individual the Personal Identification Number (PIN). You'll find the PIN in the enclosed PIN REQUEST GRANTED form.

If you have questions about privileged [tracking] information, please visit our Web site at www.ups.com or contact your UPS Account Executive.

Thank you for choosing UPS to help with your shipping needs. We look forward to continually providing innovative ways to track and ship your packages.

United Parcel Service

Requestor:

[Requester's first and last name]
[Requester's title]
[Requester's company]
[Requester's street address]
[Requester's address city, state, postal code]

Dear MY UPS.COM User:

Your request to see privileged tracking information for UPS account number [6-digit account number] has been granted by the account owner. To activate your PIN [8-digit] for this UPS account number, visit www.ups.com, then

Log in to your MY UPS.COM account and click the View > MY UPS.COM button.

On the MY UPS.COM Profile page, select the PIN Confirmation link.

Enter the PIN and UPS account number in the appropriate fields on the PIN Confirmation page.

After the PIN Confirmed page appears, the additional information for which you have been approved with be accessible

Thank you for shipping with UPS.

United Parcel Service

Fig. 13

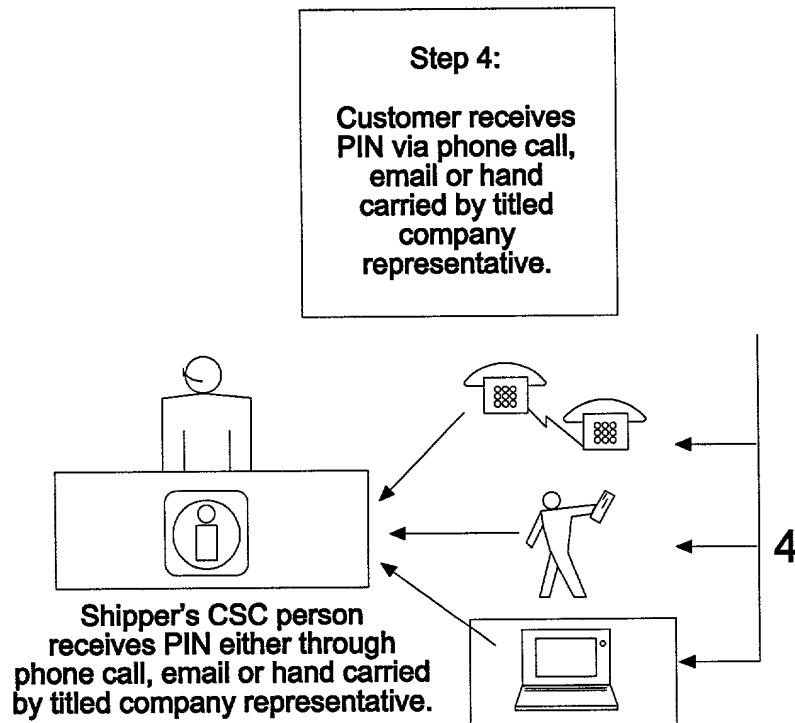


Fig. 14

Fig. 15

UPS Package Tracking - Microsoft Internet Explorer provided by UPS

File Edit View Favorites Tools Help | Address <http://www.sample.com>

[VIEW MY UPS.COM](#)
[MY UPS.COM](#)
☐ Benefits
☐ Profile
☐ Preferences
[Payment Method](#)
[Change Password](#)
☐ Address Book
☐ Account Organizer
[Account Summary](#)
[Request Privileges](#)
[Activate PIN](#)
☐ Cancel MY UPS.COM
[Registration](#)
☐ Log Out

[Service Guide](#) | [Download](#) | [Customer Service](#) | [About UPS](#) | [Site Guide](#)

ACTIVATE TRACKING PRIVILEGES

To activate your requested tracking Privileges, enter PIN printed on the UPS Tracking Privilege confirmation letter in the form below, then press SUBMIT

Personal Identification Number:

[Home](#) | [Track](#) | [Ship](#) | [Quick cost](#) | [<A](#)

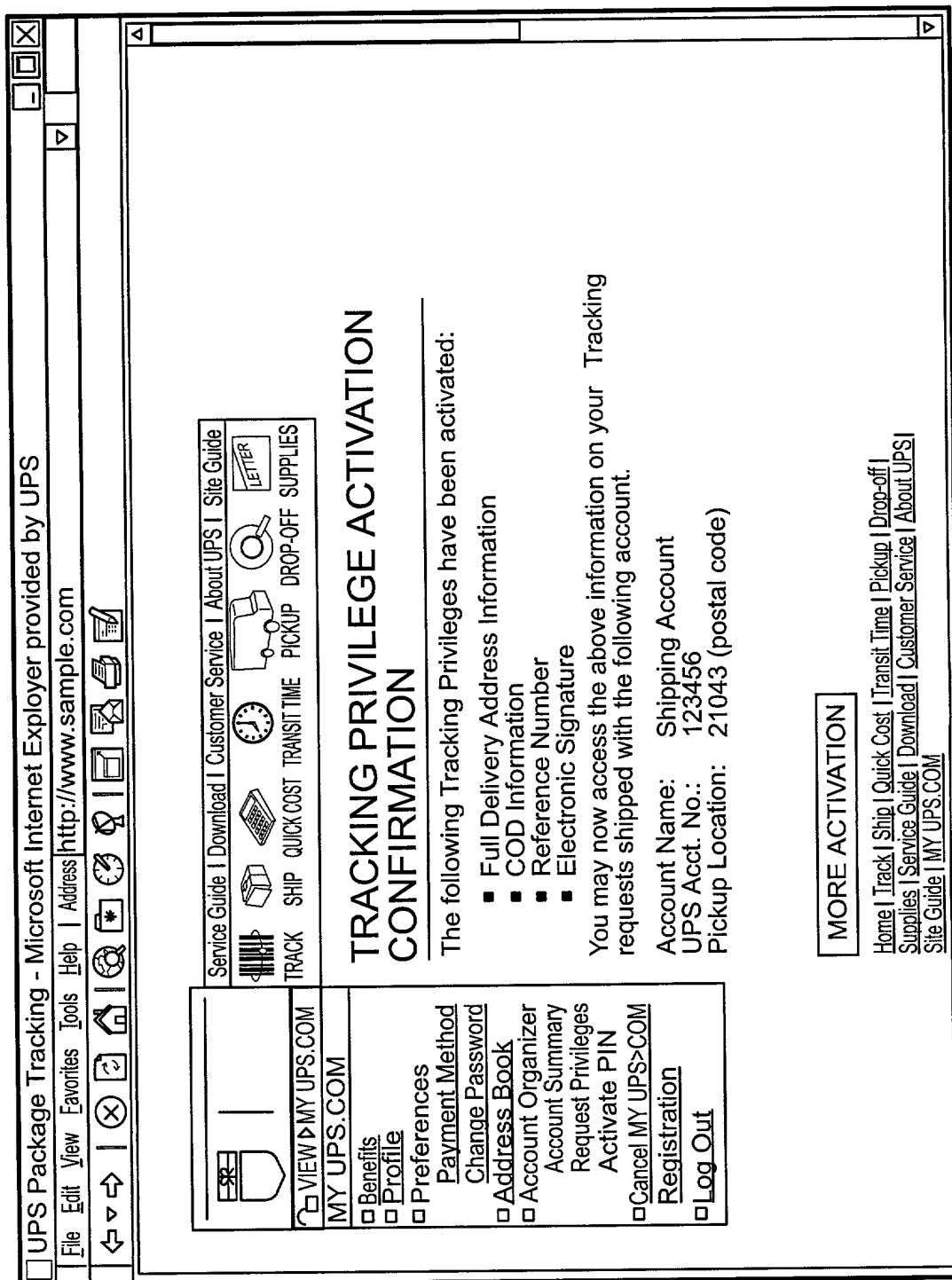



Fig. 16



VIEW

MY UPS.COM

MY UPS.COM

Benefits

Internet Shipping Tips

Profile

Preferences

Payment Method

Change Password

Address Book

Account Organizer

Account Summary

Request Signature Tracking

Signature tracking FAQ

Cancel MY UPS.COM

Registration

Log Out

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TRACK

SHIP






QUICK COST

TRANSIT TIME

PICKUP

DROP-OFF

SUPPLIES



UPS Signature Trackingtm

Activate

To activate UPS Signature Tracking, enter the Personal Identification Number and the associated UPS Account below, and then press Submit.

UPS Account Number:


Personal Identification Number:

Submit

It is very important that the customer understands that if they have multiple MY UPS.COM IDs they must login using the ID that matches the shipper number and PIN. If not, they will receive an error message.

Home | Track | Ship | Quick Cost | Transit Time | Pickup | Drop-off | Supplies | Service Guide | Download | Customer Service | About UPS | MY UPS.COM

Fig. 17



[VIEW](#) [MY UPS.COM](#)

[MY UPS.COM](#)

[Benefits](#)

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[Request Signature Tracking](#)


[Signature tracking FAQ](#)

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[TRACK](#)




[SHIP](#)




[QUICK COST](#)




[TRANSIT TIME](#)



[PICKUP](#)



[DROP-OFF](#)



[SUPPLIES](#)

UPS Signature Trackingtm

Activate

7442 PIN NUMBER OR UPS ACCT NUMBER IS INCORRECT

UPS Account Number:

327000

Personal Identification Number:

Submit

This is the error message they will receive!

[Home](#) | [Track](#) | [Ship](#) | [Quick Cost](#) | [Transit Time](#) | [Pickup](#) | [Drop-off](#) | [Supplies](#) | [Service Guide](#) | [Download](#) | [Customer Service](#) | [About UPS](#) | [MY UPS.COM](#)

Fig. 18

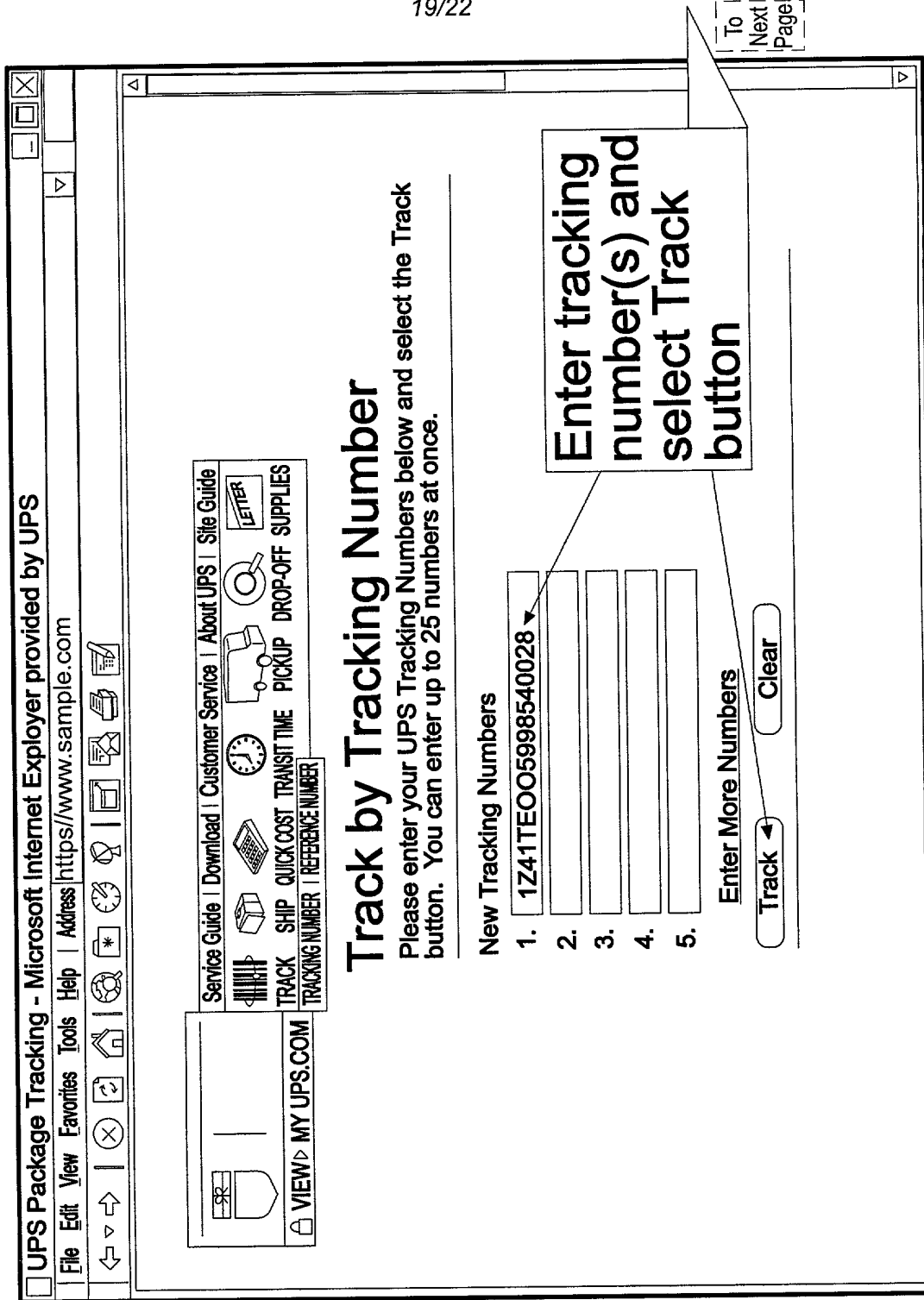


Fig. 20

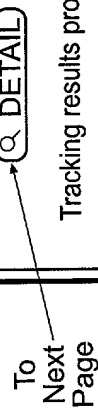


Fig. 21

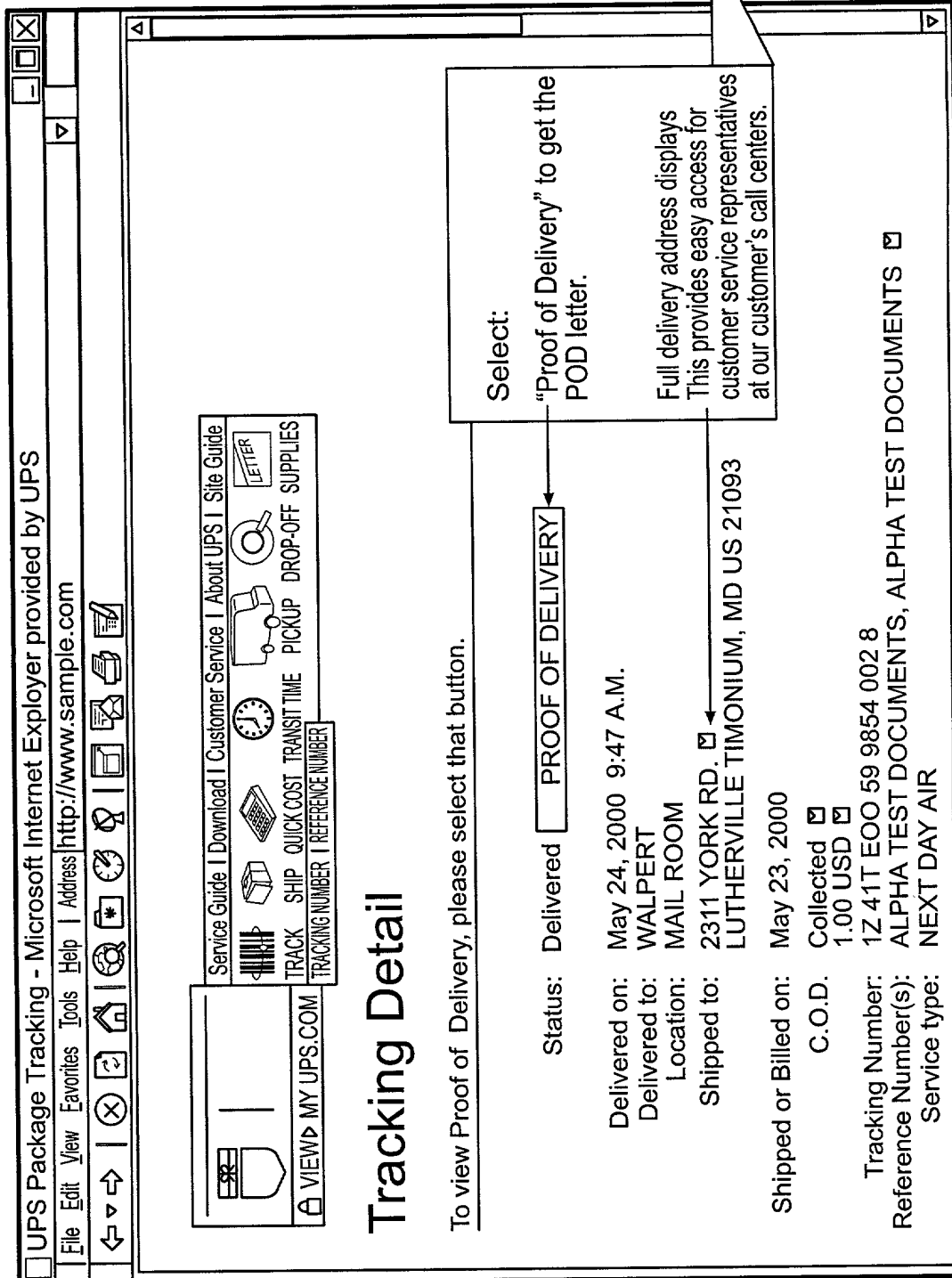


Fig. 22

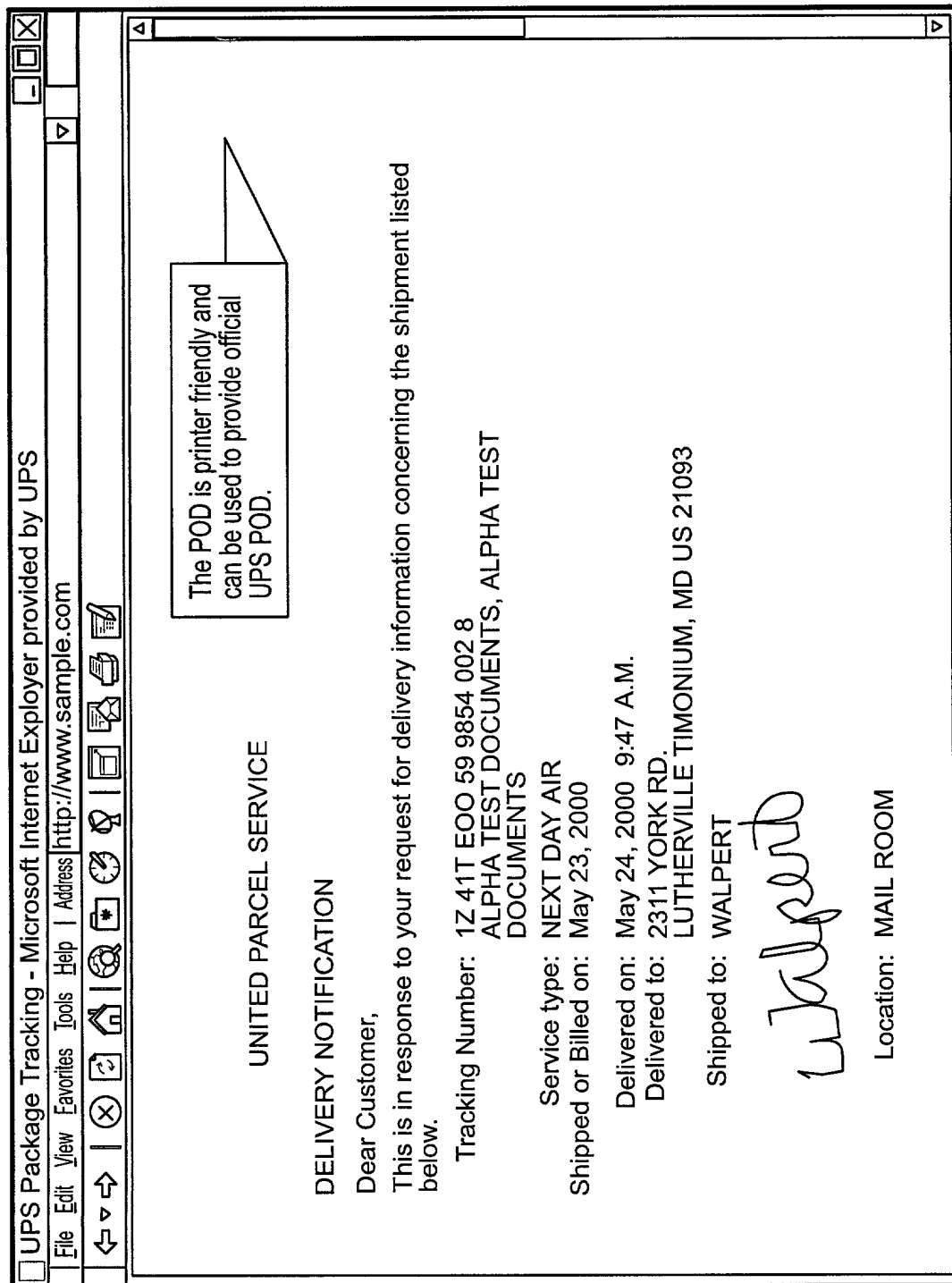


Fig. 23